



BOARD OF HEALTH  
Thursday, June 17th, 2021 at 12:00pm  
Public Health Conference Room  
2570 4<sup>th</sup> St. SW, Ste 1, Mason City, Iowa  
Microsoft Teams call in # 1-321-754-9488 and meeting ID# 297186553

**Mission: Supporting healthy communities through prevention, promotion, and protection.**

**Vision: A safe and healthier tomorrow**

**Values: Collaboration, Innovation, Adaptability, Social Responsibility, Financial Stewardship**

#### AGENDA

- I. Call to Order
- II. Introductions & Recognition of Guests
- III. CGPH Mission and Vision Statements
- IV. Service Award
- V. Approve June 17<sup>th</sup>, 2021, Agenda
- VI. Approve April 22<sup>nd</sup>, 2021, Minutes
- VII. Presentation: North Iowa Area Community Action Organization, Annual Update
- VII. Staff Presentation: Betty Krones, Disease Prevention Specialist, Personal Responsibility Education Program Annual Update
- VIII. Old Business
  1. Action Items
    - a. None
  2. Discussion Items
    - a. Draft Complaint Resolution Policy
    - b. Representative Payee Program
    - c. Director Performance Evaluation Tool
- IX. New Business
  1. Action Items
    - a. Approve CGPH Purchase Order and Procurement Policy
    - b. Approve FY 20-21 Quarter 3 Reports

2. Discussion Items
  - a. Budget Review
  - b. Medical Provider Update
  - c. Program highlights – Division manager's updates
  - d. Director report – Success and good news
  - e. COVID Update
  - f. Quality Improvement FY 20-21 Qtr. 3 Report
  - g. Customer Satisfaction FY 20-21 Qtr. 3 Report
  - h. Roof Collapse Insurance Reimbursement
  - i. Select board members to evaluate director

X. Adjournment